

Chapel Students Summer Camp 2022: FAQs

How do I register on the Silver Birch Website?

All you need to do is go to the Silver Birch website (silverbirchbranch.org). Register as a Camper for this session on their site. You will also complete the 2022 Medical Information and Disclaimer Form and a Medication Form, and will be able to submit Canteen (snack) money. Below are the steps you will need to follow to complete this process. You won't be charged any registration fees on the SBR site.

Register and Complete all SBR Forms online before June 21.

1. Go to <https://www.silverbirchbranch.org/register>

- If your camper already has an online account with SBR because they have been to SBR in past years, then click on Register / Log In, and log into your account as a Returning Camper using your Username and Password. (If you forget your Username or Password, click the appropriate button.) Make sure that the correct camper name is in the Camper window. Next, click Add Program in the Enrollment Section on the top right hand side of the Dashboard. Enter the GHR ID Chapel code when requested:
 - **MIDDLE SCHOOL:** CHAPELMS22
 - **HIGH SCHOOL:** CHAPELHS22
- and continue to complete the screens using the NEXT buttons on each screen.
- If your family does not already have an online account with SBR, click on Register / Log In and select First Time Log In. Please create an account following the prompts on the screen. (Be sure to save this Username and Password in a safe place for future reference.) Enter your camper information and follow the registration prompts. Enter our group's GHR ID code:
 - **MIDDLE SCHOOL:** CHAPELMS22
 - **HIGH SCHOOL:** CHAPELHS22
- If you have forgotten your online account go to silverbirchbranch.org/register. Click the Returning Camper Login button. Then after going through the Browser Check, click the Forgot Username or Forgot Password button on the Login Screen and follow the prompts

Should I put money in my child's Canteen Account and what is it used for?

This is a personal preference but campers are given the opportunity to visit the Canteen two times each day typically (afternoon and evening). The Canteen has snacks, a "Coffee/Smoothie Bar," and our Trading Post where clothing items and souvenirs can be purchased. Typically parents give campers between \$20-\$80 for their Canteen accounts.

You can set up a camper's Canteen spending money account online. (If you did not do so during the Registration screen process on the SBR website, you can locate the Make Payment button under the Financial Section on the main Dashboard, and follow the prompts.) Campers will receive any funds not used in their Canteen accounts on the morning of the departure day of camp. You will be responsible for paying any Canteen amounts online now or by logging back into your camper's account before July 12. Once at camp you can access your camper's canteen account to add funds and track spending until 24 hours before departure.

What should I do if my child has food allergies?

Food Allergies: If your student has food restrictions please contact SBR food service coordinator by Friday, July 1 (Phone: 715.484.2742 ext.239) to talk about the availability of food that fits your child's needs and/or food allergens they need to avoid. We usually encourage parents to send foods that your child can eat and that are already prepared or can be prepared by microwave.

How do I receive a copy of the Week In Review Video from SBR?

SBR is providing everyone with a link to the Week-In Review video, so there is not an option for purchasing that this year in the registration process.

What should I do if my child takes medication what should I do?

Medication Information will appear as a required screen as you walk through the process, but you can later locate the Medical Section under the Notifications Section on the right-hand side of the main Dashboard for your camper on the SBR website. Select "Add Medication" to list any prescription or OTC medications your camper will be taking to camp. You also need to list medications at <https://chapel.formstack.com/forms/campmeds>. Meds will be kept with the SBR Nurse who will distribute them during the appropriate times. We will not have students in position of their own medications.

Can my child request to be in a cabin with their friends?

Bunkmate requests CAN NOT be made through SBR, but you are given an option during the Chapel registration to request bunkmates. If you missed this option, please email students@chapel.org with those requests before June 27. After June 27, cabins will be relatively complete, and changes will be difficult to accommodate.

Are leaders background checked?

Yes. All leaders will be background checked.

What is the Cell Phone policy?

Cell Phones are allowed, but do not usually have service up at camp. Phones are to be used specifically for capturing memories at camp by taking pictures/videos or for communicating with parents if needed. If phones are being used for anything else, leaders will collect the phone and return it when we load buses to go home. The Chapel is not responsible for lost, stolen or damaged cell phones.

Are there payment plans for Summer Camp?

The Chapel no longer will pull any payments for Summer Camp. You are responsible for logging back into your account a making as many payment necessary for you to cover the costs by June 19. Below is a Suggested Payment Plan Schedule

- If you registered in March
 - Registration Deposit - \$50
 - April 15 - 33% of remaining balance
 - May 13 - 33% of remaining balance
 - June 19 - All remaining balance paid in full

What is the Refund policy?

There will be a \$50 cancellation fee that will be accessed for all cancellations made before June 1, 2022. For cancellations from June 1-19, you will receive a 50% refund of the full camp cost. There will be NO refunds issued after June 19, 2022 without a doctor's note.

What time is check in for departure?

FOR MIDDLE SCHOOL: Check In will begin promptly at 8:00am on Tuesday, July 12, at the Grayslake Campus and we will be departing at 8:45am so please don't be

late. We have a set schedule to prepare our staff and volunteer leaders for the day, so PLEASE PLEASE PLEASE do not try to drop your children off until 8:00am.

FOR HIGH SCHOOL: Check In: Check In will begin promptly at 8:00am on Friday, July 22, at the Grayslake Campus and we will be departing at 8:45am so please don't be late. We have a set schedule to prepare our staff and volunteer leaders for the day, so PLEASE PLEASE PLEASE do not try to drop your children off until 8:00am.

What is the estimated arrival time back from camp?

FOR MIDDLE SCHOOL: Our estimated arrival back on Saturday, July 16 is at 5:00pm at the Grayslake Campus, but our text app will update you on a more accurate time during the early afternoon of July 16. If you have questions please contact your Campus Student Pastor.

FOR HIGH SCHOOL: Our estimated arrival back on Wednesday, July 27 is at 5:00pm at the Grayslake Campus, but our text app will update you on a more accurate time during the early afternoon of July 27. If you have questions please contact your Campus Student Pastor.

Who is the emergency contact while you are away?

MaKayna Barger or Zak Cummings will be your emergency contact. In the case of **emergencies only** when your child must be reached you can call Silver Birch Ranch at 715-484-2742 and ask for MaKayna or Zak or leave a message on the general mailbox. You can also email MaKayna at mbarger@chapel.org or Zak at zcummings@chapel.org.

What is the leader to student ratio?

We strive for a ratio of 1 leader to every 4-6 students.

What activities are available at camp?

Students have multiple options to participate in a variety of activities while at Summer Camp. Campers will participate in morning and evening services with music and speakers, organized group games in the morning and evening, and free time options in the afternoon. Free time options may include the following: horseback riding, swimming, boating, rafting, water tubing, climbing wall, leap of faith, zip line, archery, paintball, BB guns, and more. All

activities are offered at no additional. There are no advance signups needed for any activity prior to the camp session. Counselors help the campers sign up for specific activities when they are offered to their cabin.

